



Commercial  
Vehicles

# The Transporter shuttle

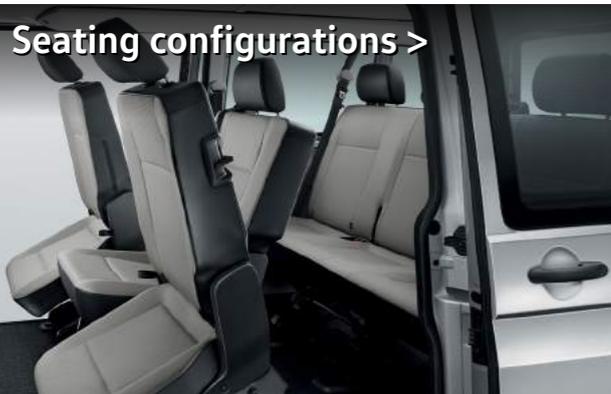
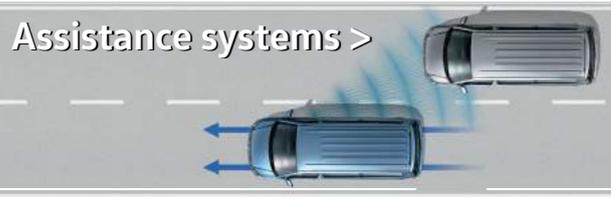




## Taking travel to another dimension.

The Transporter shuttle is the ideal choice for families or organisations and groups, such as airlines, hotels and taxi companies who need to transport up to nine passengers (including the driver), in comfort and style. You'll find the shuttle packed with the usual quality, innovation and safety features found across the entire Transporter range – including a range of powerful and efficient Euro 6 TSI and TDI diesel engines, ranging from 84PS to 204PS. Available as S or SE models, the shuttle offers a choice of either short or long wheelbase, generous towing capacities, impressive load volumes and is available with a variety of optional seating configurations, enabling you to tailor your shuttle to your own particular needs. With stylish and subtle exterior features, you can also be sure that whichever shuttle you choose, it will look as good as it performs.

# Contents.





# Designed to impress.

The Transporter shuttle not only works hard, but is designed to stand-out from the crowd. Featuring assured styling, defined contours, large heat insulating windows and an imposing stance, the shuttle is available with a range of stylish alloy wheels and a wide selection of attractive exterior paint colours. Add any number of stylish exterior options such as LED headlights, front fog lights with cornering lights, privacy glass or the chrome pack and you'll discover the shuttle is designed to impress.



Optional LED headlights with low energy LED daytime running lights.



Optional low energy LED tail lights.



Optional heated headlight washer system.

# Infotainment systems.

When you get behind the wheel of the Transporter shuttle, you'll be greeted by an ergonomic, highly-specified interior with high-class finishing and an exclusive atmosphere. With the current generation shuttle, we've taken things a step further by offering a range of stylish and innovative radio and infotainment systems.

**Radio and navigation.** Devices include the standard Composition Colour touch-screen DAB+ radio system and optional Composition Media DAB+ radio system and Discover Media navigation system.

**Voice control.**<sup>1</sup> Available as an option with digital voice enhancement, the voice control system allows you to operate the telephone, navigation and audio functions without taking your hands off the steering wheel.

**App-Connect.**<sup>2</sup> Available as an option with the Composition Media DAB+ radio system or Discover Media navigation system. App-Connect allows you to operate special apps. The screen of your smartphone can be shown on the radio system's display.

**Connectivity.** Available as an option, external media devices, such as MP3 players, can be connected via an additional USB port. Furthermore, the standard mobile phone interface offers a Bluetooth® hands-free speaking system.

**Volkswagen Media Control.** Available as an option with App-Connect, your smartphone or tablet is turned into a remote control and is able to operate the audio system functions from the rear seats via a Wi-Fi connection.



Image shown may not necessarily reflect current UK specification.



Composition Colour DAB+ radio system.



Optional Composition Media DAB+ radio system.



Optional App-Connect and Discover Media navigation system.



USB interface within centre console.

1 The 'Voice' control button on the optional Composition Media DAB+ radio system or Discover Media navigation system is only enabled when ordered in conjunction with the optional Voice control system.

2 The 'App' control button on the optional Discover Media navigation system is only enabled when ordered in conjunction with the optional App-Connect system.



# Combining comfort and flexibility.

With easy-entry seating, the Transporter shuttle allows you to enter with ease and discover a great place to kick back and relax. While it offers a comfortable, safe and controlled environment, it's the shuttle's flexibility that sets it apart. If required, the standard seating for eight (including the driver) can be configured in multiple layouts, or completely removed to create a generous load area. All seats feature three-point inertia-reel seatbelts and adjustable head restraints, while ISOFIX child seat mountings can be found on the second row and the three-seat bench on the third row. Even with a full compliment of passengers, the Transporter shuttle's rear luggage space, together with numerous handy storage compartments, means there is plenty of space for luggage or kit.



Standard seating for eight.



Standard 2:3:3 layout for short and long wheelbase.

# Seating configurations.

When you need to transport passengers and their luggage, we know that flexibility is key. With this in-mind, we've designed the Transporter shuttle and Transporter window van's passenger compartments to offer flexibility with seats that can be tipped, folded or completely removed. What's more, when you consider the low rear sill height and flat load surface, you'll discover a passenger compartment that's ready for whatever you can throw at it.

**Short wheelbase.**  
Floor area of 4.3m<sup>2</sup>  
Load volume of 5.8m<sup>3</sup>  
Seating for up to nine



Image shows eight-seat 2:3:3 layout.

**Long wheelbase.**  
Floor area of 5.0m<sup>2</sup>  
Load volume of 6.7m<sup>3</sup>  
Seating for up to nine



1 Only available on Transporter window van.  
2 Easy-entry on both second row outer seats.  
3 Two-seat bench on second row with easy-entry seat on passenger side.

# Safety systems.

Your safety is vital, so we ensure that a long list of safety and security features are built into every vehicle we produce. Since we first introduced structural safety features on commercial vehicles over 35 years ago, Volkswagen has maintained a policy of continuous safety development. Every Volkswagen model incorporates a range of both active and passive safety features, to help ensure the safety and security of both you, your passengers and your load.

With the vehicle's design contributing to safety, occupants are securely enclosed within a rigid safety cell with crumple zones to absorb crash energy, while the chassis and suspension are designed for excellent directional stability and handling. Features such as Anti-lock Braking System (ABS), Electronic Brakeforce Distribution (EBD), Electronic Stabilisation Programme (ESP), driver and passenger front airbags, electric seatbelt tensioners, Front Assist with City Emergency Braking System, Automatic Post-Collision Braking System and four ISOFIX child seat mountings (subject to chosen seating configuration) in the rear passenger area are fitted as standard.

For additional security and protection, an electronic immobiliser and remote central locking with dead locking and internal locking button are standard, while optional features such as front and rear parking sensors, LED headlights, automatic rain-sensing wipers and front fog lights with integrated cornering lights all offer additional peace-of-mind.



### Electronic Stabilisation Programme (ESP).

Designed to prevent the vehicle from swerving in critical driving conditions by controlled and targeted intervention in the brake and engine management. This helps to maximise directional stability.



### Anti-lock Braking System (ABS).

Designed to prevent wheels from locking up and assist manoeuvrability of the vehicle under heavy braking.

### Traction Control System (TCS).

Aids smooth starts and acceleration by reducing wheel-spin. The system also incorporates the Electronic Differential Lock (EDL) and makes up part of the Electronic Stabilisation Programme (ESP).



### Electronic Differential Lock (EDL).

Allows smooth starts on slippery or loose road surfaces. If one wheel starts to spin, EDL is designed to brake the wheel as necessary, directing power to the wheel with greater traction.



### Airbags.

Driver and passenger front airbags are standard. They offer occupants improved protection in the event of head-on impacts.



### Seatbelt warning.

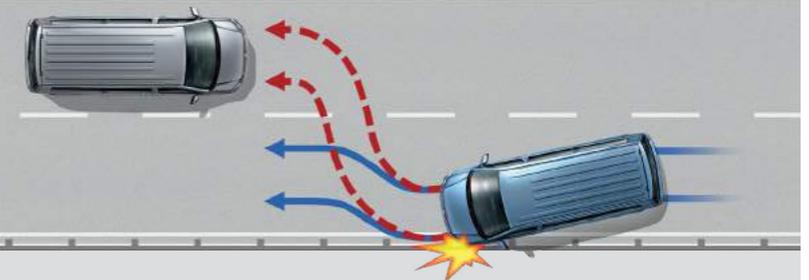
The seatbelt warning reminds the driver that their seatbelt is not fastened. Audio and visual signals are used to request that the seatbelt is fastened before driving.

## Watch video >



### Automatic Post-Collision Braking System.

Standard on all Transporter models, it triggers braking after a collision, with the aim of preventing secondary collisions.



# Driver assistance systems.

To help ensure every journey ends as stress-free as it begins, the Transporter shuttle is equipped with a number of systems – all of which are activated in critical situations as a preventative measure. Add to this a variety of innovative driver assistance systems and you'll discover the Transporter shuttle offers high levels of safety and peace-of-mind.



Optional parking sensor display.



Optional rear-view camera display.



**Cruise control.**  
Available as an option, cruise control maintains the selected speed.



**Brake Assist.**  
Fitted as standard, the system registers the speed at which the brake pedal is pressed. During emergency braking, it helps ensure full brake pressure is applied more quickly.



**Hill Hold Assist.**  
Fitted as standard, the convenient Hill Hold Assist helps to prevent your vehicle from rolling back when pulling away on an incline. The hold operates for approximately two seconds.



**Driver Alert System.**  
Fitted as standard, the Driver Alert System registers deviation from normal steering patterns and uses visual and acoustic warnings to recommend that the driver takes a break.

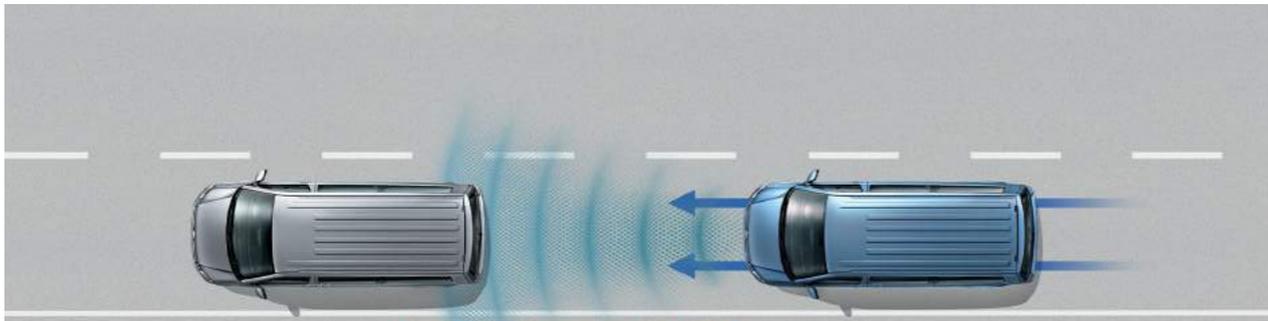


**Daytime running lights.**  
Fitted as standard, daytime running lights offer increased visibility. For extra driver convenience, the dipped beam headlights are automatically switched on when you start your vehicle.



**Tyre pressure monitoring.**  
The optional tyre pressure monitoring display (standard on kombi) activates a warning signal to highlight significant changes in tyre pressure. This lets the driver know that the tyre pressure should be checked as soon as possible.

# An intelligent driving experience. Assistance when you need it.



### Front Assist with City Emergency Braking System.

Standard Front Assist area monitoring system with City Emergency Braking System detects critical distances, warns of hazardous situations and when necessary, triggers emergency braking.



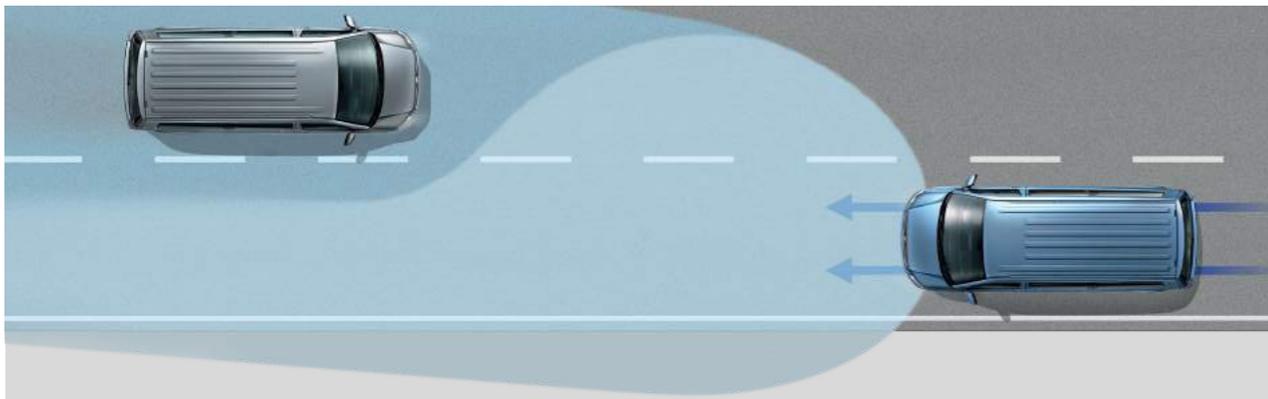
### Adaptive Cruise Control (ACC).

Available as an option, ACC uses a front radar to measure the distance (up to 120m) and speed relative to vehicles driving ahead. It automatically regulates the pre-set distance.



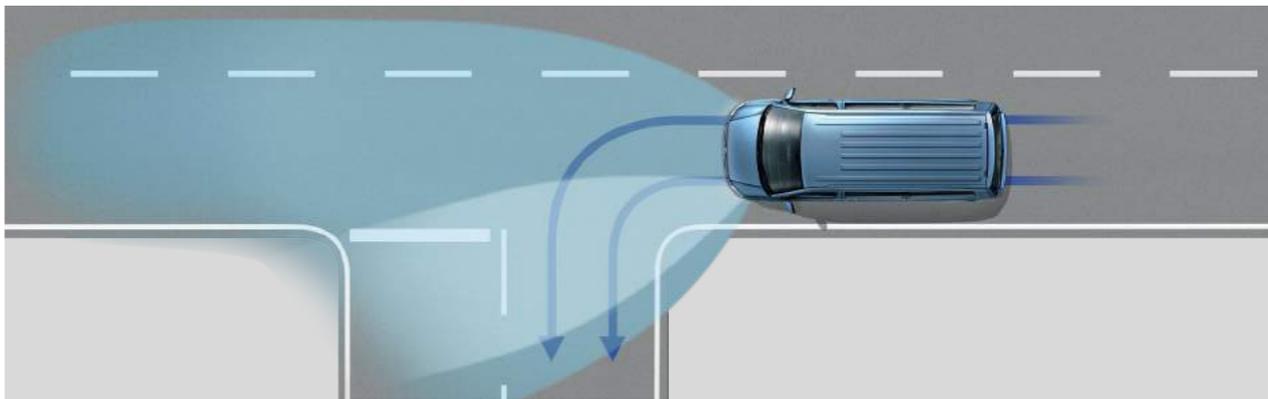
### Lane Change Assist - Side Scan.

Available as an option on short wheelbase models only, Side Scan displays a warning signal on the exterior mirror as soon as one of its sensors detects a vehicle in a blind spot during a lane change.



### High Beam Assist.

Available as an option, High Beam Assist automatically dips the headlights and prevents dazzle for oncoming vehicles, or vehicles travelling ahead. At night time at speeds of above 37mph, the system automatically switches the headlights to high-beam.



### Fog lights with integrated cornering lights.

Available as an option, these help to illuminate curves and bends in the road ahead. This aids the driver in spotting any obstacles where the vehicle is turning.

# Diesel and petrol engines with the Euro 6 emissions standard.

The Transporter shuttle offers a generation of engines featuring the Euro 6 emissions standard. All Transporter shuttles include efficiency technologies as standard – consisting of low rolling resistance tyres, regenerative braking and Start/Stop. Depending on your engine, you'll receive a 5 or 6-speed manual gearbox, or a 7-speed dual clutch direct shift gearbox (DSG), while an optimised chassis contributes to a dynamic driving experience.

## Dual clutch direct shift gearbox (DSG).

Our dual clutch direct shift gearbox (DSG) can be used as a fully automatic gearbox, or as a responsive quick-shift manual. The innovative dual clutch system facilitates an instant gear change, whilst helping to maintain swift and smooth progress.



## Euro 6 is achieved by applying the following technologies.

### Diesel Selective Catalytic Reduction (SCR).

The SCR system uses AdBlue® urea solution to convert nitrogen oxide into nitrogen and water. With this kind of emission control system for diesel engines, the filler neck for the AdBlue® tank is located below the filler cap for the fuel tank. The AdBlue® consumption figures depend on individual driving style, the system's operating temperature and the ambient temperature that the vehicle is operated in. The vehicle is fitted with a separate tank for AdBlue® which holds approximately 13 litres.

### Diesel Exhaust Gas Recirculation (EGR).

Our diesel engines use exhaust gas recirculation as a technique to reduce nitrogen oxide (NOx) emissions. EGR works by recirculating a percentage of the engine's exhaust gas back to the engine cylinders.

### Diesel Particulate Filter (DPF).

The DPF captures soot particles in the exhaust gas. Periodically, the soot particles are automatically burnt under high temperatures to regenerate the filter and maintain exhaust gas emissions.

### TDI Diesel

#### 2.0 litre TDI 84PS (62kW)<sup>1</sup>

Combined cycle fuel consumption: 42.8mpg  
CO<sub>2</sub> emissions: 173g/km  
Maximum torque: 220Nm

#### 2.0 litre TDI 102PS (75kW)<sup>1</sup>

Combined cycle fuel consumption: 42.2-42.8mpg  
CO<sub>2</sub> emissions: 175-172g/km  
Maximum torque: 250Nm

#### 2.0 litre TDI 150PS (110kW)<sup>1</sup>

Combined cycle fuel consumption: 44.1mpg  
CO<sub>2</sub> emissions: 168g/km  
Maximum torque: 340Nm

#### 2.0 litre TDI 204PS (150kW)<sup>1</sup>

Combined cycle fuel consumption: 39.8-40.4mpg  
CO<sub>2</sub> emissions: 185-182g/km  
Maximum torque: 450Nm

### TSI Petrol

#### 2.0 litre TSI 150PS (110kW)<sup>1</sup>

Combined cycle fuel consumption: 31.0mpg  
CO<sub>2</sub> emissions: 208g/km  
Maximum torque: 280Nm

#### 2.0 litre TSI 204PS (150kW)<sup>1</sup>

Combined cycle fuel consumption: 31.4-31.7mpg  
CO<sub>2</sub> emissions: 206-203g/km  
Maximum torque: 350Nm



<sup>1</sup> Figures shown are for Transporter shuttle. Standard EU test figures for comparative purposes and may not reflect real driving results. For full mpg and CO<sub>2</sub> data, including window van, please refer to the Technical information section.

# Shuttle S.

The Transporter shuttle S delivers the perfect combination of comfort, durability and space. From the moment you enter, you'll find a light and airy interior constructed from high-quality materials. A moulded headlining with reading lights and Kutamo cloth seats set the scene, while features such as a trip computer with multi-function display plus, heat insulating glass, multiple air vents and sunblinds on rear passenger area side windows help to create a controlled atmosphere that feels like home. When it comes to practicality, you'll find the abilities of the Shuttle S more than just skin deep. The passenger area has space in abundance, with access through two side sliding doors (with childlocks), while luggage is easily accommodated through a rear tailgate with heated window and wash-wipe. When carrying small children, for added safety, ISOFIX mounting points allow the easy fitting of two child seats in the second row. In fact, when you need to comfortably carry a large number of passengers and their luggage, you'll find the Shuttle S hard to beat.



Optional body-coloured electrically adjustable and power folding wing mirrors.



Optional privacy glass in passenger compartment with green heat insulating glass in cab. Shown with optional side sliding window.

# Shuttle S standard equipment.

## Audio and communications.

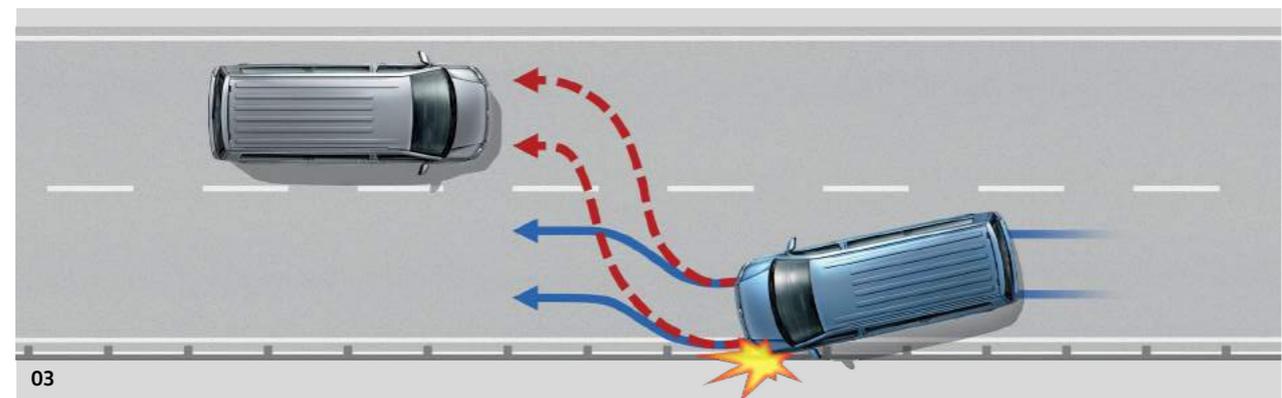
Bluetooth® phone connectivity.  
Composition Colour DAB+ radio system with 5" touch-screen, single MP3 compatible CD drive, SD card slot, AUX-IN socket and six speakers.

## Interior – cab area.

Digital clock.  
Dimmable dashboard illumination.  
Driver and front passenger seats with height, lumbar, reach and rake adjustments and armrests.  
Electric front windows.  
Gearshift indicator.  
Interior light.  
Kutamo cloth upholstery.  
Lockable glove compartment.  
Manually controlled heating system with dust and pollen filter and air recirculation.  
Rev counter.  
Rubber floor covering.  
Sun visors with vanity mirrors.  
Trip computer with multi-function display plus.  
12V socket.

## Interior – passenger area.

Grab handle on 'A' pillars for driver and front passenger.  
Kutamo cloth upholstery.  
Load-lashing rings (six with short wheelbase and eight with long wheelbase).  
Reading lights in headlining for rear passenger compartment.  
Rubber floor covering.  
Seating – second row: three individual seats featuring easy-entry on the outer seats. All three back rests fold individually.  
Seating – third row: three-seat bench with folding and tipping action.  
Sunblinds for door side windows in passenger compartment.  
Two-tone horn.



## Exterior.

Black front and rear bumpers.  
Black wheel centre caps.  
Driver and passenger side sliding doors.  
Electrically heated and adjustable door mirrors.  
Galvanised full steel body.  
Green heat insulating glass.  
LED tail lights  
Tailgate with heated rear window and wash-wipe.

## Safety and security.

Anti-lock Braking System (ABS).  
Automatic Post-Collision Braking System.  
Driver and front passenger airbags (with passenger deactivation switch).  
Driver Alert System.  
Electronic Brakeforce Distribution (EBD).  
Electronic Differential Lock (EDL).  
Electronic Stabilisation Programme (ESP).  
Front Assist with City Emergency Braking.  
Height-adjustable head restraints.  
Height and rake adjustable steering column.  
Hill Hold Assist.  
Remote central locking with internal locking switch and two folding remote keys.  
Thatcham Category 1 approved alarm.  
Tyre pressure warning light.

## Wheels and tyres.

16" x 6.5J steel wheels fitted with 205/65 R16 tyres (84PS).  
17" x 7J steel wheels fitted with 215/60 R17 tyres (102PS, 150PS and 204PS).  
Full size steel spare wheel.  
Tool kit and jack.

## Efficiency technology.

Low rolling resistance tyres.  
Regenerative braking.  
Start/Stop.



01 Composition Colour DAB+ radio system with 5" touch-screen.

02 16" steel wheels.

03 Automatic Post-Collision Braking System.

04 Rubber floor covering.

# Shuttle SE.

When you need superior levels of practicality, versatility and desirability, the Transporter shuttle SE is the answer. It achieves this by combining the extensive standard features found in the Shuttle S, with a number of stylish and practical enhancements, designed to take the SE onto another level. Standard SE features include Climatic air conditioning, plush floor carpet, upgraded Pandu upholstery, deluxe headlining with ventilation strips and adjustable reading lights. External features include body-coloured bumpers, door mirrors and handles and chrome detailing on the upper grille. Ideal for families or image conscious commercial or corporate passengers, the Shuttle SE is all about added presence.



Optional above-cab electric sliding sunroof with sunblind.



Optional sliding windows in side sliding doors. Available for both driver and passenger side.



Optional Digital Voice Enhancement (DVE) provides voice amplification in the passenger compartment.



# Shuttle SE equipment in addition to S.

### Interior – cab area.

- Carpet floor covering.
- Climatic semi-automatic air conditioning system.
- Pandu cloth upholstery in Titanium Black or Moonrock Grey.
- Storage pockets on front seat backrests.
- Washer fluid level indicator.

### Interior – passenger area.

- Carpet floor covering.
- Deluxe headlining incorporating ventilation strips and adjustable reading lights.
- Pandu cloth upholstery in Titanium Black or Moonrock Grey.

### Exterior.

- Body-coloured bumpers, door mirrors and handles.
- Chrome detailing in upper grille and side indicators.



01



02

- 01 Climatic air conditioning for cab and heater for rear passenger area.
- 02 Body-coloured bumpers, door mirrors and handles.
- 03 Deluxe headlining with ventilation strips and adjustable reading lights.



03

# Transporter window van.

Available with two wheelbases and three roof heights, the Transporter window van is both robust and hard-working. It offers the versatility to accommodate both passengers and cargo, with a layout that can be tailored to the particular needs of your business. With the optional seats in place in a variety of locations across three rows (including the cab), the window van becomes a spacious people carrier seating up to nine, (including the driver). With the seats removed, there's a cavernous load area that's ideal for the transport of large or heavy items of cargo. And when you consider safety and security, the demands of your passengers needn't be compromised. With all seats featuring 3-point seatbelts and height-adjustable head restraints – combined with plenty of legroom, the window van is as comfortable as it is practical.



Standard cab seating.



Standard 2:0:0 layout for short and long wheelbase.

Hard working van or flexible people carrier. The Transporter window van offers the best of both worlds with optional seats that can be tipped, folded or completely removed.

# Transporter window van standard equipment.

## Audio and communications.

- Bluetooth® phone connectivity.
- Composition Colour DAB+ radio system with 5" touch-screen, single MP3 compatible CD drive, SD card slot, AUX-IN socket and four speakers.
- USB connection in glove compartment or storage shelf.

## Interior – cab area.

- Austin cloth upholstery.
- Digital clock.
- Dimmable dashboard illumination.
- Door mirrors – electrically heated and adjustable.
- Driver's seat with height, lumbar, reach and rake adjustment.
- Electric front windows.
- Gear shift indicator.
- Interior light.
- Lockable glove compartment.
- Manually controlled heating system with dust and pollen filter and air recirculation.
- Rev counter.
- Rubber floor covering.
- Single passenger seat with reach and rake adjustment.
- Trip computer with multi-function display plus.
- 12V sockets.

## Interior – passenger area.

- Full height load side lining.
- Illuminated interior entry step.
- Load-lashing rings (six for short wheelbase and eight for long wheelbase).
- Rear door interior release lever.
- Rubber floor covering.
- Manual near-side sliding door.
- Passenger compartment interior roof trim in painted hardboard (low roof only).
- Two door activated interior lights (three with optional high roof).

## Exterior.

- Black door mirrors and handles.
- Black front and rear bumpers.
- Electrically heated and adjustable door mirrors.
- Fixed windows in near-side and off-side rear side panels in load/passenger compartment.
- Fixed windows in near-side sliding door and opposite off-side panel in load/passenger compartment.
- Front and rear towing eyes.
- Galvanised steel body.
- Green heat insulating glass.
- Tailgate with heated window and wash-wipe.



Composition Colour DAB+ radio system.



Rubber floor covering with securing points throughout rear passenger area and load compartment.



Optional individual seats on the second row feature easy-entry on the outer seats.

## Transporter window van standard equipment (continued).

### Safety and security.

- Anti-lock Braking System (ABS).
- Automatic Post-Collision Braking System.
- Brake Assist.
- Driver Alert System.
- Driver and passenger front airbags (with passenger deactivation).
- Electronic Brakeforce Distribution (EBD).
- Electronic Differential Lock (EDL).
- Electronic Stabilisation Programme (ESP).
- Front Assist with City Emergency Braking.
- Height-adjustable head restraints.
- Height and rake adjustable steering column.
- Hill Hold Assist.
- Remote central locking with interior locking, two remote folding keys.
- Seatbelt warning when not engaged.
- Thatcham Category 2 approved immobiliser.
- Traction Control System (TCS).
- Tyre pressure monitoring.

### Wheels and tyres.

- 16" x 6.5J steel wheels fitted with 205/65 R16 tyres (T30).
- 17" x 7J steel wheels fitted with 215/60 R17 tyres (T32).
- Black wheel centre caps.
- Full size steel spare wheel.
- Tool kit and jack.

### Efficiency technology.

- Low rolling resistance tyres.
- Regenerative braking.
- Start/Stop.



Powerful halogen headlights.



17" steel wheels (standard on T32).

## Transporter window van wheelbases and roof heights.

Short wheelbase	Load compartment volume
	<p><b>5.8m<sup>3</sup></b> Low roof</p>
Long wheelbase	Load compartment volume
	<p><b>6.7m<sup>3</sup></b> Low roof</p>
	<p><b>9.3m<sup>3</sup></b> High roof</p>

# Paint, upholstery and trim.

Formulated to withstand the rigours of everyday life, the Transporter shuttle's paint and upholstery are designed to stand the test of time. As you'd expect from any Volkswagen, exterior paints offer a smooth and tough finish, while the interior upholstery is made from high-quality materials that are both attractive and robust.

### Solid paint.



Candy White



Pure Grey<sup>1</sup>



Cherry Red



Grape Yellow<sup>1,2</sup>



Bright Orange<sup>1</sup>



Summer Blue<sup>1</sup>



Deep Ocean<sup>1</sup>

<sup>1</sup> Pure Grey, Grape Yellow, Bright Orange, Summer Blue and Deep Ocean are only available on Transporter shuttle S and Transporter window van.

**Please note:** Not all paint and upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your Volkswagen Van Centre at the time of ordering. Screen representations do not allow exact reproduction of paint, upholstery and trim colours.

Metallic paint.<sup>1</sup>



Reflex Silver



Indium Grey



Mojave Beige



Chestnut Brown



Bamboo Garden Green



Acapulco Blue



Starlight Blue

Pearl effect paint.<sup>1</sup>



Oryx White



Deep Black

<sup>1</sup> Available at extra cost.

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Two tone paint.<sup>1</sup>



Indium Grey upper / Deep Black pearl lower



Candy White upper / Indium Grey lower



Candy White upper / Bamboo Garden Green lower



Candy White upper / Mojave Beige lower



Candy White upper / Starlight Blue lower

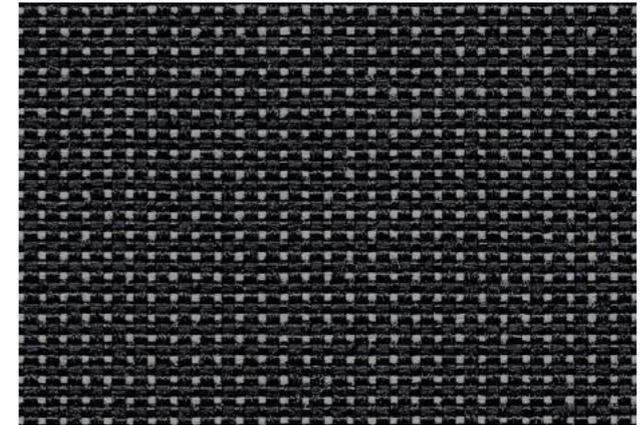
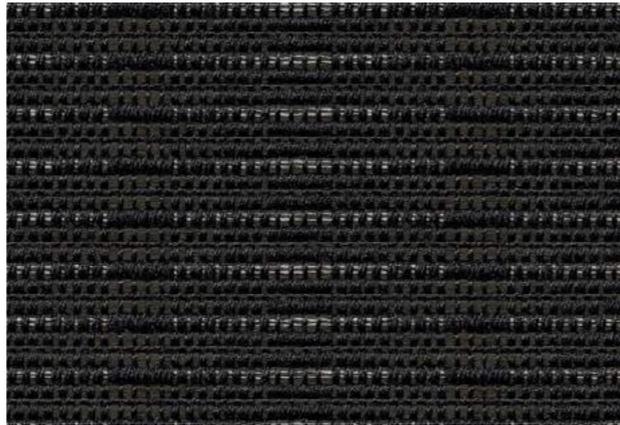


Candy White upper / Cherry Red lower

<sup>1</sup> Available at extra cost on Transporter shuttle models only.

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Seat upholstery.

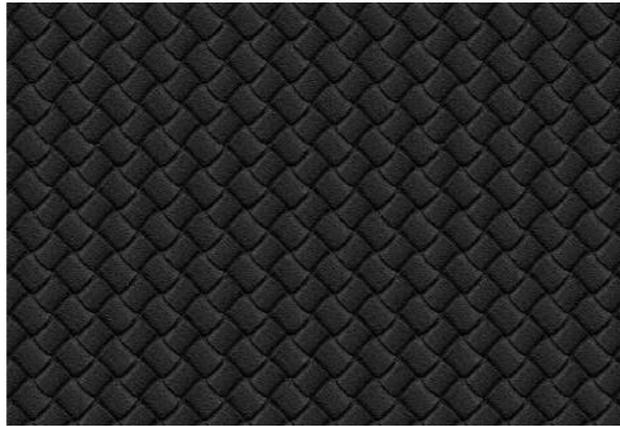
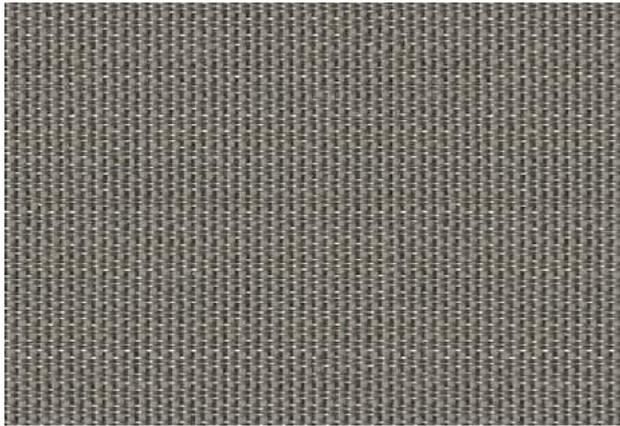


**Kutamo**  
Titanium Black Cloth  S

**Pandus**  
Titanium Black Cloth  SE

**Pandus**  
Moonrock Grey Cloth  SE

**Austin**  
Titanium Black Cloth  WV

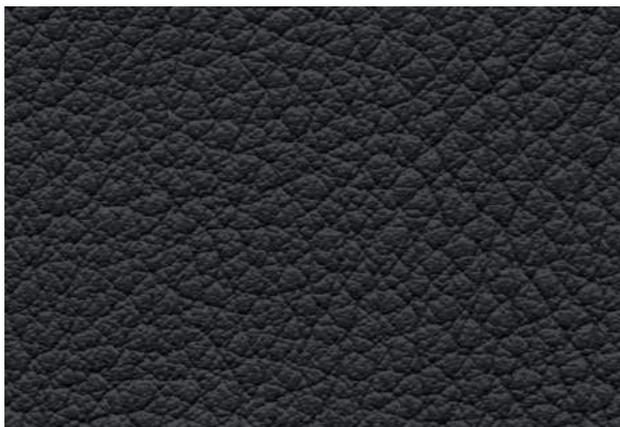


**Marathon<sup>2</sup>**  
Moonrock Robust cloth  WV

**Leatherette<sup>1</sup>**  
Titanium Black Synthetic leather  S  SE  WV

**Nappa leather<sup>1</sup>**  
Titanium Black  SE

Interior trim.



**Titanium Black**

**Moonrock Grey**

Standard  Optional

S | Shuttle S SE | Shuttle SE WV | Transporter window van

1 Available at extra cost on Transporter shuttle models only. 2 Available at extra cost on Transporter window van models only.

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# Wheels.



**01 16" Steel wheel.** 16 x 6.5J with 205/65 R16 tyres. Standard on Shuttle S 84PS and Window van T30.

**02 17" Devonport.** 17 x 7J alloy wheels with 215/60 R17 tyres.

**03 17" Steel wheel.** 17 x 7J with 215/60 R17 tyres. Standard on Shuttle 102PS, 150PS and 204PS engines and Window van T32.

The Transporter window van is available with a wider selection of alloy wheels. Please check availability with your Volkswagen Van Centre at the time of ordering.

# Audio & communications.



01

four speakers as standard.



02

### 01 Composition Colour DAB+ radio system.

Fitted as standard, the Composition Colour DAB+ radio system features a 5" TFT touch-screen colour display, USB port, Bluetooth®, SD card slot, AUX-IN interface, MP3 and WMA compatible CD drive, 4 x 20 watt output with six speakers<sup>1</sup> and a dual tuner with PhaseDiversity for optimum radio reception.

### 02 Composition Media DAB+ radio system.

The optional Composition Media DAB+ radio system features an increased touch-screen size of 6.33" with proximity sensor, USB port, Bluetooth®, SD card slot, AUX-IN interface, MP3 and WMA compatible CD drive, 4 x 20 watt output with six speakers and a dual tuner with PhaseDiversity for optimum radio reception. App-Connect is available as an option for this system.



03



04

### 03 Discover Media satellite navigation system.

The optional Discover Media satellite navigation system builds on the strengths of the Composition Media DAB+ radio system by adding satellite navigation and a second integrated SD card slot compatible for map data. The system includes free updates for the pre-installed European maps through Volkswagen MapCare. App-Connect is available as an option for this system.

**04 App-Connect.<sup>2</sup>** Available as an option with the Composition Media DAB+ radio system or Discover Media navigation system. App-Connect allows you to operate special apps. The screen of your smartphone can be shown on the radio system's display.

1 The Transporter window van features four speakers as standard.  
 2 The 'App' control button on the optional Discover Media navigation system is only enabled when ordered in conjunction with the optional App-Connect system.

# Mobile online services.

## Optional App-Connect – Volkswagen apps.<sup>1</sup>

Download special Volkswagen apps to your mobile or tablet, such as 'Shared Audio', 'Drive & Track', 'Call & Remind', 'My Guide' and 'Sound Journey' to make every journey more pleasant and interesting. The apps provide you with information about your driving behaviour, guide you to parking spaces in the vicinity, make detailed suggestions about exciting destinations – all taking into account the weather and traffic data.

## Optional Car-Net Guide & Inform.<sup>2</sup>

Use Car-Net Guide & Inform to enhance your vehicle's optional Discover Media navigation system with online-based, up-to-date information services for greater convenience when travelling. For example, utilise real-time traffic information to avoid a sudden traffic jam, or refuel at the cheapest petrol station, or find a free parking space without the need for an infuriating search. Car-Net Guide & Inform helps you to reach your destination quickly and with the least amount of stress.

 **Online traffic information.**  
Save time and avoid stress with real-time traffic information, enabling you to avoid traffic jams by dynamically adapting your route.

 **Petrol stations.<sup>3</sup>**  
View the petrol stations with the cheapest fuel prices in your immediate vicinity. Your vehicle's fuel type is automatically identified.

 **Parking spaces.<sup>3</sup>**  
Save time and view available parking options, along with prices and opening hours.

 **Weather.**  
Stay up-to-date with the latest weather information while on the move.

 **Online special destination search.**  
Customised information about local services is sent directly to your touch-screen display.

 **News.**  
Subscribe to personalised news categories and use the news feeds to stay up-to-date.

 **Online destination import.**  
Conveniently plan your driving destinations from home using the customer portal and retrieve them using the navigation system.

 **My special destinations.**  
Use the customer portal to save your preferred destinations while at home and import these into your vehicle's navigation system.

 **Vehicle status report.**  
Retrieve the latest service information and error messages from your vehicle.



- Car-Net registration in a few easy steps:**
1. Create your personal account on the Car-Net website.
  2. You will receive a registration code (PIN).
  3. Enter your vehicle identification number (VIN).
  4. Enter the PIN into your vehicle's navigation system.

1 Available as an option, App-Connect is only available in conjunction with the Composition Media DAB+ radio system or the Discover Media satellite navigation system. App-Connect comprises MirrorLink™, CarPlay™ and Android Auto™. The availability of these technologies can vary depending on the country in question. Please note that App-Connect is not currently supported by all mobile telephones on the market. Volkswagen is working closely with major smartphone producers to promote broader compatibility for App-Connect.

2 Available as an option, mobile online services (Car-Net) is only available in conjunction with the Discover Media satellite navigation system. You will also require a mobile device that is capable of acting as a mobile wireless hotspot. Car-Net services are only available with an existing mobile network contract or one to be agreed separately for this purpose between you and your mobile phone network provider and only within the respective mobile phone network coverage. Depending on your mobile phone tariff, receiving data from the internet may incur additional charges, particularly if you are using the phone abroad. Due to the amount of data needed when using Car-Net services, we strongly recommend signing-up to a data flat rate with your mobile phone provider. Use of Car-Net is governed in a separate agreement with Volkswagen AG online. After taking possession of the vehicle, you have 90 days in which to register the vehicle at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com). The availability of Car-Net services may vary depending on the country in question. These services are available for the duration of the contract term agreed and may be subject to changes in terms of content during the contract period. More detailed information on Car-Net is available at [www.volkswagen-commercial-vehicles-carnet.com](http://www.volkswagen-commercial-vehicles-carnet.com) and from your Volkswagen Commercial Vehicles Van Centre. Contact your mobile network provider for information regarding your mobile network tariff.

3 Available at participating petrol stations and car parks.

# Engine & gearbox data.

Engine specifications.	2.0TSI 150PS	2.0TSI 204PS	2.0TDI 84PS	2.0TDI 102PS	2.0TDI 150PS	2.0TDI 204PS
Engine type	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler	Diesel, transverse, water-cooled, in-line, bi-turbo with intercooler
Mixture preparation/injection method	Petrol, direct injection	Petrol, direct injection	Common-rail, direct injection	Common-rail, direct injection	Common-rail, direct injection	Common-rail, direct injection
EU exhaust emission standard	EURO 6	EURO 6				
Number of cylinders	4	4	4	4	4	4
Cubic capacity	1,984cc	1,984cc	1,968cc	1,968cc	1,968cc	1,968cc
Output, PS at rpm	150 at 3,750-6,000	204 at 4,200-6,000	84 at 2,750-3,750	102 at 3,000-3,750	150 at 3,250-3,750	204 at 4,000
Torque, max. Nm at rpm	280 at 1,500-3,750	350 at 1,500-4,000	220 at 1,250-2,500	250 at 1,500-2,750	340 at 1,500-3,000	450 at 1,400-2,400
Fuel tank capacity	80 litre	80 litre	70 litre	70 litre	70 litre	70 litre
AdBlue® capacity	-	-	13 litre	13 litre	13 litre	13 litre
Diesel Particulate Filter [DPF]	-	-	●	●	●	●
5-speed manual gearbox	-	-	●	●	-	-
6-speed manual gearbox	●	-	-	-	○	-
7-speed dual clutch gearbox [DSG]	-	●	-	-	●	●
Front-wheel drive	●	●	●	●	●	●
4MOTION all-wheel drive	-	-	-	-	-	○
Alternator - Shuttle	180A	180A	180A	180A	180A	180A
Alternator - Window van	140A	140A	140A	140A	140A	180A
Battery	75Ah (420A)	75Ah (420A)				

● Standard ○ Available - Not available

## Shuttle consumption, performance and emissions.

### Short wheelbase.

#### S – Short wheelbase.

	Urban mpg (ltr/100km) <sup>1</sup>	Extra-Urban mpg (ltr/100km) <sup>1</sup>	Combined mpg (ltr/100km) <sup>1</sup>	Acceleration, secs 0 – 62mph	Top speed, mph <sup>2</sup>	CO <sub>2</sub> emissions, g/km <sup>1</sup>
2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
2.0TDI 84PS 5-speed manual	34.0 (8.3)	49.6 (5.7)	42.8 (6.6)	21.1	91	173
2.0TDI 102PS 5-speed manual	34.4 (8.2)	50.4 (5.6)	42.8 (6.6)	16.4	98	172
2.0TDI 150PS 7-speed DSG	38.7 (7.3)	47.9 (5.9)	44.1 (6.4)	12.2	112	168

#### SE – Short wheelbase.

2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
2.0TSI 204PS 7-speed DSG	24.8 (11.4)	38.2 (7.4)	31.7 (8.9)	8.7	126	203
2.0TDI 102PS 5-speed manual	34.4 (8.2)	50.4 (5.6)	42.8 (6.6)	16.4	98	172
2.0TDI 150PS 7-speed DSG	38.7 (7.3)	47.9 (5.9)	44.1 (6.4)	12.2	112	168
2.0TDI 204PS 7-speed DSG	33.2 (8.5)	46.3 (6.1)	40.4 (7.0)	9.3	126	182

### Long wheelbase.

#### S – Long wheelbase.

2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
2.0TDI 102PS 5-speed manual	33.6 (8.4)	48.7 (5.8)	42.2 (6.7)	16.4	98	175
2.0TDI 150PS 7-speed DSG	38.7 (7.3)	47.9 (5.9)	44.1 (6.4)	12.2	112	168

#### SE – Long wheelbase.

2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
2.0TSI 204PS 7-speed DSG	24.4 (11.6)	37.7 (7.5)	31.4 (9.0)	8.7	126	206
2.0TDI 102PS 5-speed manual	33.6 (8.4)	48.7 (5.8)	42.2 (6.7)	16.4	98	175
2.0TDI 150PS 7-speed DSG	38.7 (7.3)	47.9 (5.9)	44.1 (6.4)	12.2	112	168
2.0TDI 204PS 7-speed DSG	32.8 (8.6)	45.6 (6.2)	39.8 (7.1)	9.3	126	185

## Window van consumption, performance and emissions.

### Short wheelbase with low roof.

#### Startline – Short wheelbase with low roof.

	Urban mpg (ltr/100km) <sup>1</sup>	Extra-Urban mpg (ltr/100km) <sup>1</sup>	Combined mpg (ltr/100km) <sup>1</sup>	Acceleration, secs 0 – 62mph	Top speed, mph <sup>2</sup>	CO <sub>2</sub> emissions, g/km <sup>1</sup>	
T30	2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
	2.0TDI 84PS 5-speed manual	34.9 (8.1)	51.4 (5.5)	44.1 (6.4)	21.1	91	168
	2.0TDI 102PS 5-speed manual	34.9 (8.1)	51.4 (5.5)	44.1 (6.4)	16.4	98	168
	2.0TDI 150PS 7-speed DSG	39.8 (7.1)	48.7 (5.8)	44.8 (6.3)	12.0	112	164
T32	2.0TSI 204PS 7-speed DSG	24.8 (11.4)	38.2 (7.4)	31.7 (8.9)	8.7	126	203
	2.0TDI 204PS 7-speed DSG	33.6 (8.4)	47.1 (6.0)	40.9 (6.9)	9.1	126	180
	2.0TDI 204PS 4MOTION 7-speed DSG	31.7 (8.9)	43.5 (6.5)	38.2 (7.4)	9.6	124	193

### Long wheelbase with low roof.

#### Startline – Long wheelbase with low roof.

T30	2.0TSI 150PS 6-speed manual	23.2 (12.2)	38.2 (7.4)	31.0 (9.1)	11.5	113	208
	2.0TDI 102PS 5-speed manual	34.4 (8.2)	50.4 (5.6)	42.8 (6.6)	21.1	98	171
	2.0TDI 150PS 7-speed DSG	39.8 (7.1)	48.7 (5.8)	44.8 (6.3)	12.0	112	164
T32	2.0TSI 204PS 7-speed DSG	24.4 (11.6)	37.7 (7.5)	31.4 (9.0)	8.7	126	206
	2.0TDI 204PS 7-speed DSG	32.8 (8.6)	45.6 (6.2)	39.8 (7.1)	9.1	126	185
	2.0TDI 204PS 4MOTION 7-speed DSG	31.0 (9.1)	42.8 (6.6)	37.7 (7.5)	9.6	124	196

### Long wheelbase with high roof.

#### Startline – Long wheelbase with high roof.

T30	2.0TSI 150PS 6-speed manual	22.8 (12.4)	36.7 (7.7)	30.1 (9.4)	11.8	106	214
	2.0TDI 102PS 5-speed manual	34.0 (8.3)	47.1 (6.0)	40.9 (6.9)	16.6	90	179
	2.0TDI 150PS 7-speed DSG	39.2 (7.2)	45.6 (6.2)	42.8 (6.6)	12.3	105	172
T32	2.0TSI 204PS 7-speed DSG	24.1 (11.7)	35.3 (8.0)	30.4 (9.3)	9.0	116	213
	2.0TDI 204PS 7-speed DSG	32.8 (8.6)	42.8 (6.6)	38.7 (7.3)	9.5	117	191
	2.0TDI 204PS 4MOTION 7-speed DSG	30.4 (9.3)	40.4 (7.0)	36.2 (7.8)	10.0	115	205

## Weights.

### Shuttle S short wheelbase.

Model	Engine/transmission	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg
	2.0TSI 150PS 6-speed manual	3,200	1,710 / 1,720	2,500 / 750	5,200	2,211	989
	2.0TDI 84PS 5-speed manual	3,080	1,610 / 1,575	2,200 / 750	4,800	2,140	940
	2.0TDI 102PS 5-speed manual	3,200	1,710 / 1,720	2,200 / 750	4,900	2,171	1,029
	2.0TDI 150PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,222	978

### Shuttle S long wheelbase.

	2.0TSI 150PS 6-speed manual	3,200	1,710 / 1,720	2,500 / 750	5,200	2,275	925
	2.0TDI 102PS 5-speed manual	3,200	1,710 / 1,720	2,200 / 750	4,900	2,236	964
	2.0TDI 150PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,286	914

### Shuttle SE short wheelbase.

	2.0TSI 150PS 6-speed manual	3,200	1,710 / 1,720	2,500 / 750	5,200	2,230	970
	2.0TSI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,249	951
	2.0TDI 102PS 5-speed manual	3,200	1,710 / 1,720	2,200 / 750	4,900	2,191	1,009
	2.0TDI 150PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,241	959
	2.0TDI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,277	923

### Shuttle SE long wheelbase.

	2.0TSI 150PS 6-speed manual	3,200	1,710 / 1,720	2,500 / 750	5,200	2,296	904
	2.0TSI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,315	885
	2.0TDI 102PS 5-speed manual	3,200	1,710 / 1,720	2,200 / 750	4,900	2,256	944
	2.0TDI 150PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,307	893
	2.0TDI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,343	857

<sup>1</sup> Unladen weight includes approximately 90% fuel load and 75kg for driver.

<sup>2</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.

Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

Roof load limit: 100kg (with two roof carriers) or 150kg (with at least four roof carriers) with normal roof. Trailer nose weight: 100kg.

## Weights.

### Window van short wheelbase.

Model	Engine/transmission	Gross vehicle weight, kg	Axle load limit, front/rear, kg	Trailer weight braked 12%/unbraked, kg	Gross train weight, kg	Unladen weight <sup>1</sup> , kg	Payload <sup>2</sup> , kg
T30	2.0TSI 150PS 6-speed manual	3,000	1,610 / 1,575	2,500 / 750	5,200	1,952	1,048
	2.0TDI 84PS 5-speed manual	3,000	1,550 / 1,575	2,200 / 750	4,800	1,919	1,081
	2.0TDI 102PS 5-speed manual	3,000	1,550 / 1,575	2,200 / 750	4,900	1,919	1,081
	2.0TDI 150PS 7-speed DSG	3,000	1,610 / 1,575	2,500 / 750	5,300	1,970	1,030
T32	2.0TSI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,012	1,188
	2.0TDI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,034	1,166
	2.0TDI 204PS 4MOTION 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,144	1,056

### Window van long wheelbase.

T30	2.0TSI 150PS 6-speed manual	3,000	1,610 / 1,600	2,500 / 750	5,200	2,015	985
	2.0TDI 102PS 5-speed manual	3,000	1,610 / 1,600	2,200 / 750	4,900	1,982	1,018
	2.0TDI 150PS 7-speed DSG	3,000	1,610 / 1,600	2,500 / 750	5,300	2,033	967
T32	2.0TSI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,075	1,125
	2.0TDI 204PS 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,097	1,103
	2.0TDI 204PS 4MOTION 7-speed DSG	3,200	1,710 / 1,720	2,500 / 750	5,300	2,207	993

1 Unladen weight includes approximately 90% fuel load and 75kg for driver.

2 Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.

Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

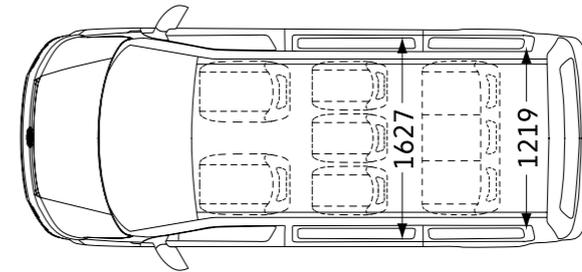
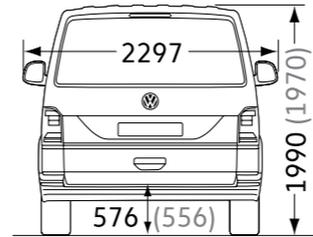
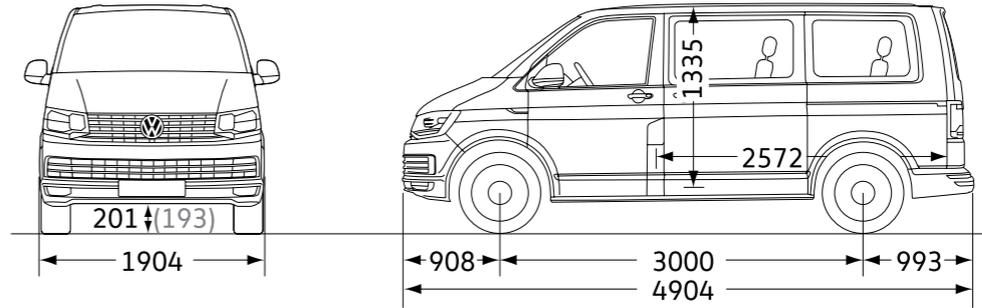
Roof load limit: 100kg (with two roof carriers) or 150kg (with at least four roof carriers) with normal roof. Trailer nose weight: 100kg.

# Dimensions.

## Shuttle S, SE and Transporter window van short wheelbase.

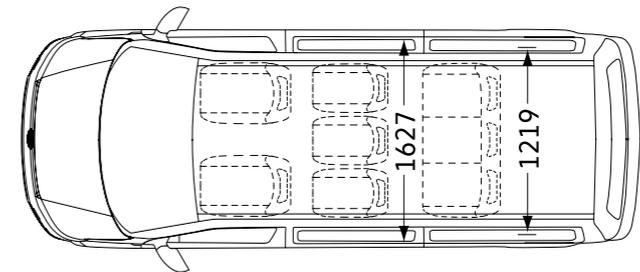
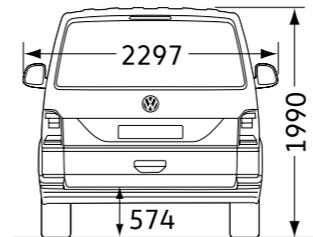
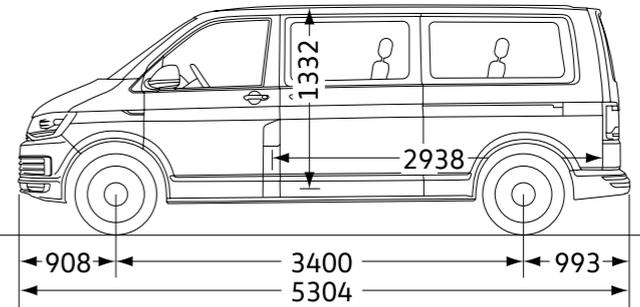
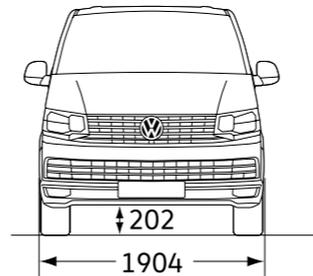
		Shuttle S / SE	Window van
Wheelbase		3,000	3,000
Load compartment	length	2,572	2,572
	width	1,627	1,627
	width between wheel arches	1,219	1,244
	height	1,335	1,397
	floor area	4.3m <sup>2</sup>	4.3m <sup>2</sup>
	load volume	5.8m <sup>3</sup>	5.8m <sup>3</sup>
Side sliding door	width	1,017	1,017
	height	1,261	1,264
Tailgate	width	1,438	1,473
	height	1,276	1,290
Turning circle (wall to wall)		11.9m	11.9m

Dimension figures in brackets refer to Shuttle SE. Dimension figures refer to window van with normal roof.



## Shuttle S, SE and Transporter window van long wheelbase.

		Shuttle S / SE	Window van
Wheelbase		3,400	3,400
Load compartment	length	2,938	2,938
	width	1,627	1,627
	width between wheel arches	1,219	1,244
	height	1,332	1,394
	floor area	5.0m <sup>2</sup>	5.0m <sup>2</sup>
	load volume	6.7m <sup>3</sup>	6.7m <sup>3</sup>
Side sliding door	width	1,017	1,017
	height	1,261	1,264
Tailgate	width	1,439	1,473
	height	1,276	1,290
Turning circle (wall to wall)		13.2m	13.2m



Please note: Vehicle drawings are not to scale. All dimensions in millimetres (mm), unless otherwise stated. The height measurements listed may vary by ± 50mm depending on model and equipment fitted.

### Configure your Volkswagen van.



Choose fewer models

Show all



Caddy Panel van



Caddy Kombi



Caddy Window van



Caddy Life



Transporter Single Cab



Transporter Double Cab



Transporter Panel van



Transporter Kombi



Transporter Window van



Transporter Shuttle



California



Caravelle



The NEW Crafter Single Cab



The NEW Crafter Double Cab



Amarok



The NEW Crafter Panel van



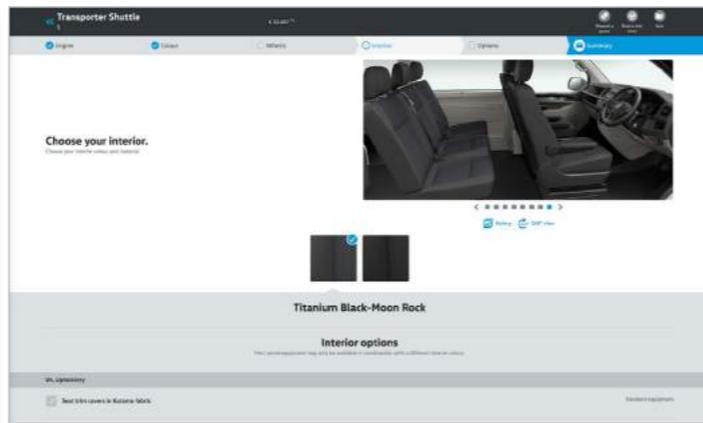
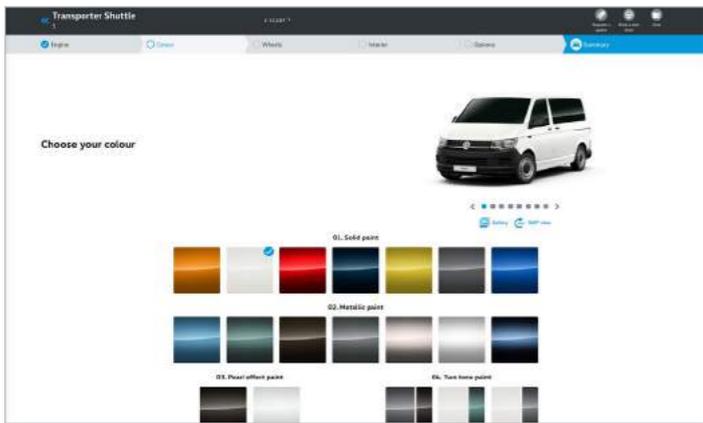
Book a test drive  
Meet your new Volkswagen



Contact your local Van Centre  
Talk to one of our experts



Load  
Load a previous configuration



## Build your own.

Create your perfect Volkswagen commercial vehicle with the 'build your own' configurator found on our web site by simply clicking on the button above.

# Offers & finance.

Learn more about our range of finance products to find a finance package that suits you. Alternatively, take a look at the latest offers available to you.

**Cost of your vehicle**

**Deposit**  
As little as one monthly repayment

**Monthly repayments**  
Spread across 18 to 49 months

**Optional final payment**  
You have three choices at the end of your agreement



**Solutions Personal Contract Plan**

**Cost of your vehicle**

**Deposit**  
As little as one monthly repayment

**Repayments**  
Spread across 12 to 60 months



**Hire Purchase**

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment in advance

**Rental repayments**  
Spread across 12 to 48 months

**Final 'balloon' repayment**



**Lease Purchase**

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment

**Repayments**  
Spread across 12 to 60 months



**Contract Hire**

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment in advance

**Repayments**  
Spread across 12 to 60 months



**Finance Lease (full pay out)**

**Cost of your vehicle**

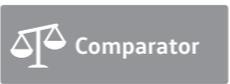
**Initial rental**  
As little as one rental repayment in advance

**Rental repayments**  
Spread across 12 to 48 months

**Final 'balloon' repayment**  
You have two options at the end of your agreement



**Finance Lease (balloon repayment)**



# Service & warranties.

### Finance and insurance.<sup>1</sup>

When it comes to paying for your van, we've got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you competitive insurance.

### A choice of packages.<sup>2</sup>

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that's perfect for your business, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

### Volkswagen insurance.

Volkswagen Commercial Vehicles Insurance<sup>3</sup> provides cost-effective and comprehensive motor insurance<sup>3</sup>, as well as gap insurance<sup>4</sup>, which helps replace your vehicle and protect you from any financial shortfall if it's written off.

### Insurance benefits include:

- Complimentary 5-day insurance cover to allow you to drive your vehicle away.
- All repairs performed by approved repairers.
- Volkswagen Genuine Parts<sup>®</sup> used on all repairs.
- Courtesy vehicle provided during repair following an accident.
- Cover for breakage and damage to glass.
- In-vehicle personal belongings cover (up to £250).
- Vehicle recovery.
- 90-day European Union cover.
- Legal expenses cover (up to £100,000).

For more information about motor and gap insurance products, ask at your Van Centre, call **0330 303 6942**, or visit [insurewithwvc.co.uk](http://insurewithwvc.co.uk).

### Servicing and support.

We're here to keep your business moving, with our range of three award-winning<sup>5</sup> servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply. For more detail, please visit [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales).

### Pay monthly.

This option is available for vehicles that are less than 12 months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments – whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

### Pay upfront.<sup>6</sup>

If you can pay for more than one service upfront, we'll help by reducing your costs. Buy two upfront and you'll receive one interim and one full service at a discounted rate. Buy four and you'll receive two interim and two full services, with your next MOT also included.

### Pay on demand.

If you're looking for freedom and flexibility with your servicing, it's good to know we're ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing guide.

### Roadside Assistance.

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

### Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

### Warranties.

You can count on us long after you purchase your Transporter shuttle, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your Transporter shuttle is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual. For more detail, please visit [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales).

### Extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment. For more detail of cover levels, along with terms and conditions, please visit [volkswagencvwarranty.co.uk](http://volkswagencvwarranty.co.uk) where you'll also be able to obtain a quote and purchase an extended warranty.

### Paint and body warranty.

Your Transporter shuttle's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for 12 years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

### The Van Centre network.

Our **dedicated Van Centre network** is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it's full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over **70 Van Centres** and **24 Authorised Repairers**, means you're only around 45 minutes on average from our door.

1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales No. 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.

2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.

3 Volkswagen Commercial Vehicles Motor Insurance from Volkswagen Insurance Service (Great Britain) Limited is sold and administered by Ageas Retail Limited. Registered in England and Wales No. 1324965. Registered Office: Ageas House, Hampshire Corporate Park, Templars Way, Eastleigh, Hampshire SO53 3YA. Ageas Retail Limited is authorised and regulated by the Financial Conduct Authority, registration number 312468. Volkswagen Insurance Service (Great Britain) Limited is an appointed representative of Volkswagen Financial Services (UK) Limited.

4 Volkswagen Commercial Vehicle Insurance gap insurance is underwritten by MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima authorised by Dirección General de Seguros y Fondos de Pensiones and subject to limited regulation by the Financial Conduct Authority and Prudential Regulation Authority, number 203041. Details about the extent of their regulation by the Financial Conduct Authority and Prudential Regulation Authority are available on request. MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima is incorporated and registered in the Kingdom of Spain and registered as a foreign company in the United Kingdom with company number FC021974, acting through its UK branch with branch number BR008042 and whose principal office is at Alpha House, 5th Floor, 24A Lime Street, London EC3M 7HS. Volkswagen Commercial Vehicle Insurance gap insurance is administered by Abraxas Insurance Administration Services Limited, who is authorised and regulated by the Financial Conduct Authority with FCA number 308702 and who acts on behalf of the Insurer. Abraxas Insurance Administration Services Limited is registered in England and Wales with company number: 02928787 and whose registered office is at One Glass Wharf, Bristol BS2 0SX. Volkswagen Financial Services (UK) Limited is authorised and regulated by the Financial Conduct Authority (FCA). Authorisation details can be checked on the Financial Services register at [www.fca.org.uk/firms/systems-reporting/register](http://www.fca.org.uk/firms/systems-reporting/register) or call 0800 111 6768. Volkswagen Financial Services (UK) Limited is not part of the same corporate group as MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros Sociedad Anonima and Abraxas Insurance Administration Service Limited.

5 Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.

6 Class 4 MOT only. This option is available to all new and used vehicles up to four years old or with less than 80,000 miles on the clock. Services must be used consecutively prior to vehicle reaching eight years old.

Design	Interior & infotainment	Comfort & flexibility	Seating configurations	Assistance systems	Engines & gearboxes	Transporter shuttle S	Transporter shuttle SE	Transporter window van	Paint, upholstery and trim	Wheels, audio & communications	Mobile online services	Technical information	Build your own	Offers & finance	Service & warranties
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Build  
your own



Find a  
Van Centre



Test drive



Offers &  
Finance



Conversions



Comparator



# The Transporter shuttle

VWV18SHUTT

This brochure supersedes all previous publications.

Issue: 26 February 2018

[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.